



Data protection policy

1. Permission

Euro Contrôle Route does not collect, use or distribute personal data without your permission. By using the website <https://www.euro-contrôle-route.eu/>, you consent to Euro Contrôle Route collecting and processing your personal data in accordance with these provisions.

2. Who is responsible for the processing of your data?

Euro Contrôle Route is responsible for the processing of your personal data.
Address: Rue de la Régence 39, 1000 Brussels

3. Why do we collect this information?

The following personal data are collected: surname, first name, gender, address, e-mail address, organisation, language, photos, etc.

Your data will only be collected for the following purposes:

- access to the protected part of the website;
- informative e-mails;
- publication of photographs in the context of Euro Contrôle Route activities.

4. For whom are these data intended?

Your personal data are exclusively intended for use by Euro Contrôle Route and solely for the purpose of accessing the protected part of the website and our communication needs.

Only the authorized persons of our organization have access to these data and always endorse the intentions of the organization to protect your privacy. They are therefore not allowed to copy, pass on or use these data for their own purposes.

5. Where do we store your data?

Your data is always processed via an encrypted connection and stored in secure databases. In order to protect the personal data we process, we use extensive security procedures, including to prevent unauthorised persons from gaining access to these data.

We use a third party service provider for the storage of your personal data, who also subscribe to this privacy statement, and who under no circumstances have unauthorised access to your data.



6. How long will your data be stored?

We do not keep your personal data longer than necessary for the purposes described in this text. A longer retention period can only be used if there is a legal obligation to do so.

The data in the 'internal members section' of the website are kept up to date as long as you use this platform. If you do no longer use this account, we will keep your data for a maximum of 2 years, and they will be irrevocably deleted after this period.

7. Use of cookies and other tracking technology?

Our website uses "cookies" (text files placed on your computer), partly to analyse our visitors, partly for your convenience.

The information generated by the cookie about your use of the website may be transferred to our own secure servers or those of a third party. We use this information to track how you (and others) use the website. This information is processed in order to optimise our websites.

Most browsers are set to accept cookies by default, but you can reset your browser to refuse all cookies or to indicate when a cookie is sent. However, some or all of the features and services, on our and other websites, may not function properly if cookies are disabled in your browser.

Some third-party services also require us to activate additional cookies on our websites. Services we may use include CRM packages, social media, visitor statistics, vacancy services, advertisements and streaming video. We work with third parties such as, but not limited to, Facebook, Twitter, YouTube, Google (Plus, Maps, Analytics, Adwords), Bing, AddThis, ...

8. Protection of your data

The data controller is compliant with the appropriate data processing security measures to ensure confidentiality, integrity and availability (when collecting, storing, transmitting and destroying data).

9. Access to your personal information - right of deletion - complaint

You may request access to, and rectification or deletion of your personal data.

You also have the right to withdraw your consent at any time. The withdrawal of consent shall not affect the lawfulness of processing based on consent before its withdrawal.

Finally, you have the right to lodge a complaint with the Data Protection Authority.

10. Contact us

For all your questions regarding your privacy aspects, send an email to: f.douwes@benelux.int. Your question will be handled by our data protection officer.